

# FutureGate Software

Company Profile



**FutureGate**  
Software

May 2013



## Table of Contents

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Table of Contents .....	1
Introduction .....	2
Mission & Vision .....	3
Our Software Solutions .....	4
<b>eFlow Business Process Management (BPM) Suite</b> .....	4
<b>Mawared HR &amp; Payroll Solution</b> .....	5
<b>DocuNet Document Management System</b> .....	5
<b>Event Registration and Management System</b> .....	5
<b>Online Recruitment Management System</b> .....	6
<b>DirectSMS System</b> .....	6
<b>Mobile Solutions</b> .....	7
<b>Time &amp; Attendance Management System</b> .....	7
<b>E-Publishing: Content Management System (CMS)</b> .....	7
<b>Health Care IT Solutions</b> .....	8
<b>Customized Solutions</b> .....	8
IT Consulting .....	8
System Integration .....	9
Database Implementation .....	9
Technical Support & Training .....	11
Software Development Methodology .....	12
Clients List .....	14
Contact Information .....	15



## Introduction

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FutureGate Software (FGS) is one of the region's leading providers of IT solutions and services. FutureGate's mission is to empower its clients with state-of-the-art intelligent solutions. FutureGate stands up to international standards in providing turnkey corporate solutions.

FutureGate's competence earned it the confidence of its clients, to develop and provide specialized-customized solutions integrated with FutureGate's technologies. FutureGate specializes in developing IT solutions using latest technologies that help our customers achieve their business objectives and expand their services to reach the world.

We provide a complete end-to-end solution, including programming, database design, implementation, installation and end-user training for both client/server and web solutions. We work closely with our clients to make these new technologies available to them in record times.



## Mission & Vision

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FutureGate converts the needs of non-profit, government, and corporate sector organizations into intuitive, insightful, innovative technological solutions. We provide enhanced efficiencies through the deployment of software, training, consulting and support solutions; we provide customers and stakeholders with a level of customer service that exceeds expectations; and we raise the industry benchmark for service.

We believe that all organizations should benefit from the efficiency gains afforded by technology. We also believe that software technology is a key accelerator to business success. As such, we offer solutions that are tailored to your budgetary and operational needs. What sets us apart is our ability to anticipate industry and technology trends and to develop highly creative customer focused solutions in a constantly changing environment.

We strive to establish long-term client relationships and continuously expand business with new and existing clients. We maintain a strong presence in the marketplace through the development of strategic partnerships, alliances, and participation in professional business and community organizations. As well, we draw on our expertise and selected acquisitions to pursue and develop niche markets.



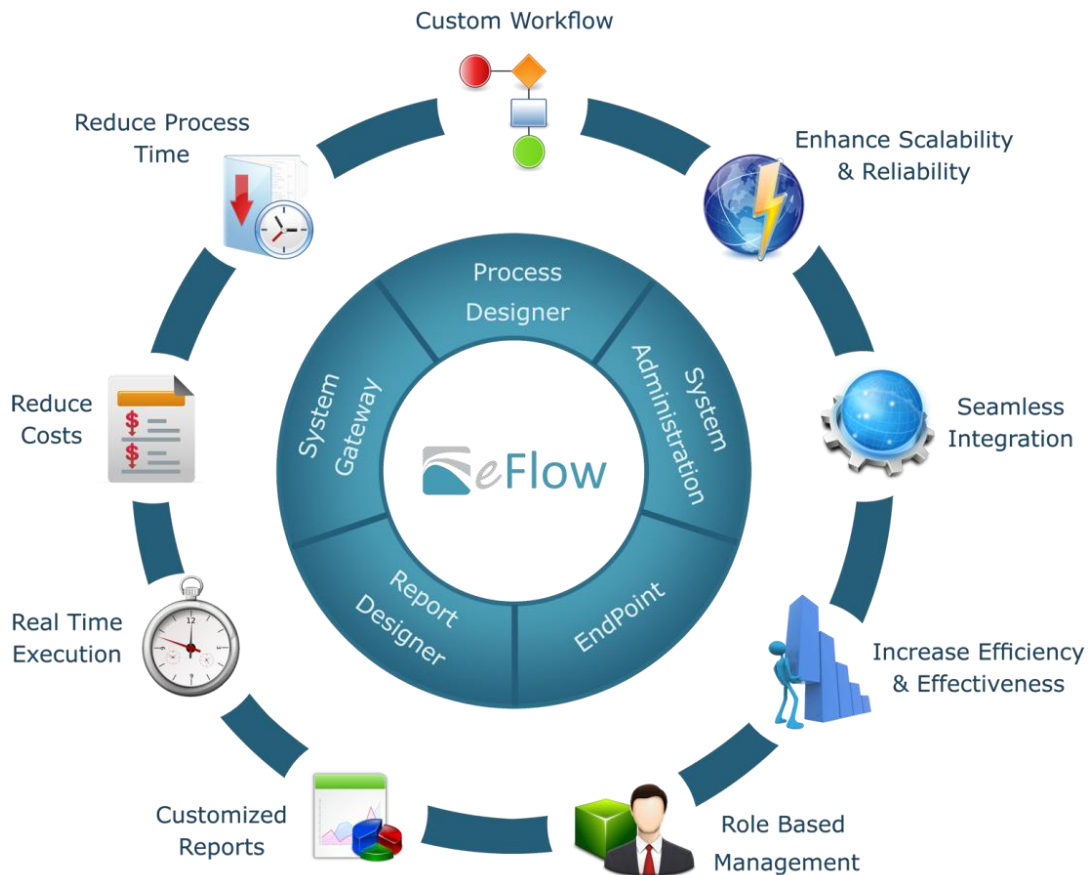
## Our Software Solutions

### eFlow Business Process Management (BPM) Suite



The eFlow BPM Suite provides an optimized user interface for each type of user. Whether using the interface of e-Form design, system management, process management, or the EndPoint of the process participants, the user interface is optimized for the task of the individual to achieve maximum productivity, efficiency and accuracy.

eFlow Business Process Management (BPM) Suite, enables enterprises to increase profitability by modeling, automating, managing and optimizing their business processes with maximum efficiency and effectiveness.





## Mawared HR & Payroll Solution



Mawared is an integrated HR & Payroll system that was designed mainly to cater the needs of all types of government entities such as Ministries, Councils, Authorities, Institutions..etc.

The solution consists of the following modules:

- HR
- Payroll
- Budgeting
- Time & Attendance Tracking
- Document Archiving
- SMS/Email Notification

## DocuNet Document Management System



FutureGate Software has developed a comprehensive Document Management System, DocuNet, which provides distinct advantages for organizations that deal with all document formats.

DocuNet is not just another document archiving system; it is the latest technology system for document management and archiving. It has a fully inter-operable architecture and contains many modules including:

- Document Management Module
- Open Workflow
- File Management and Storage
- Organization Chart
- System Administration

## Event Registration and Management System



FutureGate Software provides a flexible, automated and interactive online registration management system for the events and activities in a meticulous fashion.

The online registration is becoming an extremely popular method of registration prior events. FutureGate Software comes up with the



Event Registration and Management System that eases the registration management process for visitors and their companions' information in addition to visa issuing tracking.

The system enables visitors to register in more than one event and track their applications status and visa issuing through dedicated online visitors portal account.

## Online Recruitment Management System



The Online Recruitment Management System Provides a flexible, automated and interactive interface between the HR department and the job applicants in a meticulous fashion.

The system enables enterprises and organizations to shortening and facilitating the recruitment process by managing interviews, replying to applicants inquiries, sending SMS/Email notifications and archiving all related documents.

The system has the capability to manage the various recruitment events that held for specific periods and manage applications according to each event.

## DirectSMS System

**Direct SMS**  
Empower Your Connections

FutureGate Software focuses on developing mobile messaging solutions for companies that look for fast, interactive, user friendly and widely used communication methods.

DirectSMS provides a full featured web to mobile text messaging solution. This enables your business to increase productivity and customer service while reducing its communication costs.

Whether you're looking to interact via SMS with a mobile sales team, send thousands of messages simultaneously to a marketing database, or simply send a quick text to a colleague or customer, DirectSMS allows you to do this and more. All you need is a basic web browser.



## Mobile Solutions

Our Mobile solutions help organizations to communicate with their customers through custom mobile applications.



Leveraging our industry intelligence and technological background, we design and build mobile applications that are customer-friendly and facilitate easy and quick data processing.

We specialize in providing complete, end-to end development services for custom mobile applications.

We build Arabic/English apps that can be downloaded for free or sold in Apples App store or Google Play. We support and work in native languages and SDK's and tools for iOS, Android, BlackBerry and Windows Phone7 development.

## Time & Attendance Management System



FutureGate Software provides web-based Time & Attendance System, which helps your business to reduce the amount of time needed to prepare time sheets & attendance

records for payroll through automated time collection & calculation.

Trim down labor cost through better workforce management, minimizes errors, and help enhance your strategic decision making for the organization with real time information accessibility.

## E-Publishing: Content Management System (CMS)



FutureGate Software provides affordable content management solutions that deliver a greater level of functionality to meet the web content management needs of any organization.

We simplify website management in order to allow business owners and non-technical personnel to add, author, and update web content on the fly with multilingual support.





## Health Care IT Solutions



## Customized Solutions

We understand that some of our clients have very specific needs that cannot be met with an out-of-the box solution that is why we also provide our clients with fully customized solutions that meet their own industry requirements.

## Our Software Services

The services we provide include a wide gamut of solutions that include:

## IT Consulting

We provide our clients with premier technology consulting services delivered at the right time by the right people.

FutureGate IT consulting services put IT planning and deployment in the context of enterprise organization goals, so decision-makers can see how their choices impact the overall IT infrastructure and delivering targeted recommendations that help them avoid costly mistakes. Our consultants bring a great depth of understanding in technology internals and experience in specialized areas.

They can guarantee that the consulting and the software support and delivery carried out is pragmatic, and that it can anticipate industry trends.



Besides, there is our support throughout projects and engagements, based on the underlying knowledge systems processes of the practice.

We have the know-how to improve business performance across organizational silos, across business processes and across technology platforms. And while our culture of thought leadership encourages us to explore new concepts and solutions, our strategic focus never varies: delivering competitive advantage for your business success.

### **FutureGate Software Information Technology (IT) Consulting Services**

FutureGate Software offers a wide range of professional information technology consulting services, covering every aspect of software development, project management, database development, Web application design and development, and IT management. We utilize professional services of a very talented and seasoned team of IT experts. By combining talented staff, an understanding of client business challenges, and practical methodologies, FutureGate Software provides quality information technology consulting solutions resulting in measurable results.

## System Integration

**Let our experience and experts transform your enterprise into one streamlined and optimally-functional entity.**

Systems integration is the process of bringing together different computing systems and applications physically or functionally.

It utilizes a variety of techniques such as networking, enterprise application integration, business process management or programming.

FutureGate Software provides the right tools, methodologies, and templates for your enterprise's needs combined with world-class knowledge and experience.

### **BUSINESS VALUE**

- Increase productivity and flexibility by eliminating the need for duplicated data entry
- Improve data accuracy by ensuring that changes in one system are automatically and consistently made to other systems
- The ability to access real-time data and gain a consolidated view of your business
- Accelerated business processes
- Reduced business cycle times
- Higher performance

## Database Implementation

**Our database implementation services will not only help you to manage data, but also, will help you to easily up-to-date your data without any hassle.**



### 1. Database Design

Our database designing team is one of the best in the business because they understand the importance of database design, and follow the below methods before designing:

- Analysis
- System requirement specification
- Diagram

### 2. Database Installation & Configuration

The aim of the Database Installation & Configuration service is to conduct a professional standard installation of the database in the shortest possible time, based on your specific requirements.

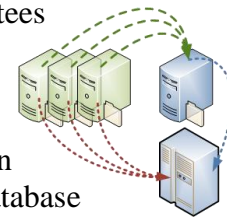
### 3. Database Administration

Our team of DBA experts looks after 100% of the client's database administration needs. Under this service arrangement, we are responsible for your entire database environment's functionality, security, performance, availability and improvement.

### 4. Database Migration

FutureGate Software offers a comprehensive set of services in this value added domain and also well aware of the Intellectual Property implications involved in this exercise and guarantees data integrity and security.

We have well defined processes and procedures to undertake migration and gain rich experience in this domain across varied and heterogeneous database environments.





## Technical Support & Training

**FutureGate Software is committed to deliver superior quality of technical support and trainings services to each client.**

### **Technical Support Services**

At FutureGate, your satisfaction is our primary measure of success, so FutureGate technical support team is committed to provide dependable and timely resolution of all customer inquiries. Technical Support for our products and solutions is available via the telephone, over the Web, electronic mail or onsite if needed.

Every customer inquiry is professionally tracked from the time contact is initiated until a jointly agreed resolution is reached. Based on the priority of a case, FutureGate Technical Support escalates customer issues within our organization to ensure mission-critical problems receive a quick resolution.



### **Training Services**

FutureGate offers training courses to gain the skills you need to install, configure and manage its products and solutions in your computing environment. Training is available for both new or experienced users and administrators.

We have developed a list of 'best-practices' in regard to the most effective techniques for providing high quality user training for our clients. We will work with your company to define the right training schedule for everyone involved. Some individuals require a more 'high-level' overview of the system and its capabilities, while others require more focused and detailed training in specific areas of the applications.





## Software Development Methodology

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**Addressing your real needs with a proven agile software development process.**

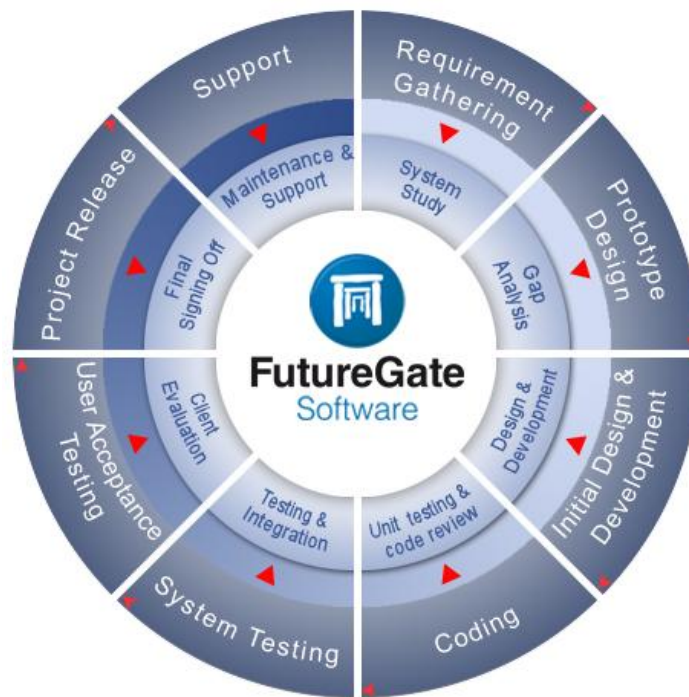
### **How Our Methodology Benefits You**

- Faster development time - so you can get to market ahead of your competition.
- Lower overall cost - so you can meet your budget needs and keep overhead down.
- Focus on the right solution - so you get exactly what you need and want.
- A minimum of your time - so you can be part of the development process, without taking too much time away from your business.

### **How We Work with You**

- We brainstorm with you to understand your goals for the software.
- We create an initial "proof of concept" prototype.
- We evolve and adjust the prototype through multiple iterations in a series of milestones -- based on feedback from you and other stakeholders.
- We get closer to your final goals with each iteration and milestone.
- We refactor the code and architecture throughout the entire lifecycle of the project to improve and streamline internal structure.
- We make you part of the development team through short brainstorming sessions - along with using and testing the evolving prototype - without taking up too much of your time.
- We deliver a final core software product that meets your highest expectations, along with your schedule and budget.

To consistently help our clients achieve the results they want, we employ an agile methodology for building and maintaining high-quality software products. This process has proven itself in numerous successful releases to the market.



**Our iterative "evolving milestones" methodology helps us identify your true needs** and address your most important real-world issues. It starts wherever you are right now - with an idea, a concept or a short problem description. Then, we gradually build your software in a series of milestones to create working prototypes.

**At each milestone, we enhance and refine the software based on feedback and input from you** (the client), stakeholders and developers -- along with the results of testing and diagnostics code. This approach results in better end products that adapt to changing specifications and meet your overall expectations.

**A key aspect of our methodology is "refactoring" to save time and raise quality.** Throughout the life cycle of each project, we continually refactor the code and architecture to optimize and streamline the software's internal structure. This simplifies the code to ensure flexible architecture and infrastructure for easy evolution of the software.

**Above all, our methodology enables you to clearly understand what is being developed at each milestone of the project.** You can provide meaningful feedback every step of the way to be an integral part of the development team - without taking up too much of your time.



## Clients List

We are proud of the work we do for our clients and take a can-do attitude into all projects.

Meeting your objectives (both clear and ambiguous), adding value and getting results are our objectives.

Some of our clients include:

 NHRC اللجنة الوطنية لحقوق الإنسان National Human Rights Committee	 Q-POST	 بورصة قطر Qatar Exchange	 الدوحة للتأمين Doha Insurance
 MAERSK OIL	 وزارة التعليم	 وزارة الصحة مجلس الوزراء	 جهاز الإحصاء STATISTICS AUTHORITY
 الأمانة العامة للتخطيط التنموي General Secretariat for Development Planning	 مستشفى الوكرة Al Wakra Hospital عضو في مؤسسة حمد الطبية A Member of Hamad Medical Corporation	 إدسان المؤسسة القطرية لرعاية المسنين Qatar Foundation For Elderly People Care	 هيئة قطر للأسواق المالية Qatar Financial Markets Authority
 اعمال الطبيه AAMAL MEDICAL	 مجلس السباقات Qatar Horse Racing	 الجمعية القطرية للشؤون العقارية A QAR Real Estate Development & Investment	
 شركة فلورا للتكنولوجيا FLORA TECHNOLOGY CO.	 المدرسة التونسية بالروحة Al-Tawassut	 Socotherm	 QATAR Sale سوق السيارات في بيتك Car Market at Your Home



## Contact Information

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You can contact us by any of the following means:

### FutureGate Software



Old Salata - Al Muthaf St. - Al Aqaria Tower 11th floor



P.O.Box 19247, Doha, Qatar



info@futuregatesoft.com



+974 44315819



+974 44315828



www.futuregatesoft.com



Business Hours: 8:00 AM to 4:30 PM